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INR55 Lakh Penalty Slaps Down Fake Call Center's Scam on Microsoft Trademarks

Sheikh Rayees • January 28, 2025

PUBLISHED REPORT

A Gurugram commercial court has delivered a landmark judgment, slapping INR55 lakh in damages on Retnec Solutions Pvt Ltd for trademark infringement and operating fraudulent call centers under the guise of Microsoft's branding. The company was found guilty of exploiting Microsoft's trademarks, including "HOTMAIL," "OUTLOOK," and "OFFICE 365," to run deceptive technical support schemes. Presiding judge Mahavir Singh issued a...



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