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SUPREME COURT

Algorithms Under Scrutiny

Bombay High Court Flags ODR Platforms for Skirting Arbitration Norms

Sheikh Rayees • July 17, 2025

PUBLISHED REPORT

In a move that may reshape how digital arbitration is conducted in India, the Bombay High Court has asked two online dispute resolution (ODR) platforms—Presolv360 and AdresNow—to open their algorithmic black boxes and explain how they ensure compliance with Indian arbitration laws, particularly the ban on unilateral appointment of arbitrators. This judicial nudge came while the Court quashed an arbitral award in the case *Radiance Galore v. Yes Bank*, where...

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