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COURT OF RECORD

Confirmed Ticket, Empty Seat

Vistara Ordered to Pay INR1 Lakh After Judge Is Left Behind

Sheikh Rayees • July 18, 2026

PUBLISHED REPORT

A consumer commission in Chhattisgarh has ordered Vistara to pay INR1 lakh to a district judge who was denied boarding at the last minute after the airline overbooked his flight. The District Consumer Disputes Redressal Commission in Raipur found the airline guilty of deficiency in service and an unfair trade practice, holding that a passenger with a confirmed ticket could not simply be left without a seat at the time...

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FULL STORY